



GO BEYOND MEMBER CODE OF CONDUCT

Wings & Wheels (the “Company”), owner and operator of the Go Beyond travel club, is committed to build the loyalty Travel Club Membership to save, soft and have fun in the travel community. As a Member of this program, your actions towards each other and Wings & Wheels employees, partners, suppliers, and service providers, as well as your behaviors, all reflect upon the Go Beyond brand and the Experiences offered to you through your membership (which include Go Beyond vacations and local events). That is why we ask you to act with integrity and with honesty, and to treat other Members, Company employees, partners, suppliers, and service providers fairly and with dignity and respect.

This Code of Conduct applies to your actions and behaviors as a Member. It is a part of and forms your entire agreement to the Membership Terms and Conditions (“Terms and Conditions”).

The actions and behaviors listed below, which are not intended to be all-inclusive, are considered inappropriate and are prohibited.

BOOKING AN EXPERIENCE

- Buying any booked Experience. If you are unable to attend an Experience you’ve purchased, please contact customer service for the cancellation policy associated with your individual booking.
- Either booking an Experience exclusively for non-members or transferring a booking to nonmembers where a member is no longer part of the booking.
- Non-adherence to the written terms set forth in the Policies section of the Trip Details for each Go Beyond vacation. Such policies may include, but not be limited to:
 - Booking limits. Due to demand, availability, or other factors within our sole discretion, we may limit the number of bookings allowable for each Member.
 - Name change policy. Changes to names on bookings are subject to restrictions and fees. Commonly, no name changes are permitted within 30 days of the start date of a trip; name changes prior to that 30-day window will be permitted subject to a US\$50 fee for each name changed.
 - Cancellation policy.
- Arriving on-site/in-destination for an Experience without a prior valid booking. All Members and guests must have booked an Experience in advance and have all attending names updated in accordance with the set name change policy for that Experience in order to be admitted. Any exceptions to this will be clearly defined in the policies associated with the Experience.

BEHAVIOR AND CONDUCT DURING AN EXPERIENCE

Remember that when you and your guests are attending any Go Beyond Experience, you are representing yourself, the Company, and the Go Beyond brand. We wish you the experience of a lifetime and remind you that your behavior and that of your guests is a reflection upon yourself and our company. Therefore, we expect that you and your guests will conduct yourselves in a respectable, respectful, responsible, and mature manner at all times while on an Experience by complying with the following:

- Be mindful of your alcohol consumption. While we want you to kick your feet up and relax, excessive consumption can lead to inappropriate and out-of-control behavior, which not only impacts your safety but also the safety of those around you.
- Dress appropriately for every occasion and avoid articles of clothing that depict distasteful images, words or phrases. Conduct, behavior or language that can be deemed to be discriminatory, offensive, threatening or harassing will not be tolerated.
- Dependent children are welcome to join in the Experiences, subject to proper booking in accordance with the Terms and Conditions and unless otherwise specified. However, please watch your children carefully so as to keep the safety of your children and the enjoyment level of other guests in mind.
- Be models of good sportsmanship when participating in group games or activities, regardless of the outcome.
- Treat all service personnel you encounter during your Experience (including corporate staff and personnel on-site at Go Beyond Experiences and personnel at hotels, cruise lines, venues or excursion companies) with the utmost respect. They are there for YOU and are excited and available to assist you throughout the entire Go Beyond process.
- If vendors' personnel are unable to accommodate your request, do NOT contact the vendor directly as this can damage our relationships with these vendors. Instead, reach out directly to customer service and/or your on-site Go Beyond Experience support staff if you are dissatisfied with any aspect of your Experience.
- Hosts are engaged to influence and increase the enjoyment level of Go Beyond vacations. Hosts are also empowered to enforce appropriate Go Beyond Membership behavior and conduct. Should a Host approach you regarding your behavior, please respect his or her authority and promptly accommodate his or her request. Failure to comply with a Host's request may result in your immediate removal or expulsion from the Experience, in which case you will be solely responsible for all expenses arising therefrom.
- Illegal or violent conduct or behavior toward others during a Go Beyond Experience will not be tolerated. In addition to the general public, others specifically includes Hosts, Members, guests, vendor staff and corporate staff.

Please help us set this standard of Go Beyond behavior so we are viewed not only as a respected brand, but also as respectable individuals.