

Package Policy

Last modified : March 29, 2019

Booking Policy

-Once clients have all enquired the itinerary, flight tickets and agreed the price, booking deadline will be accepted as per our website policy

-Booking deadline is within 48 hours and meanwhile, any cash collection would not be done

Confirmation & Payment Policy

-Client must confirm before booking deadline and as per booking policy, need to pay 100% full payment

-After clients paid a full payment, we, Wings & Wheels Travels and Tours, will notify by mail about that receipt and service voucher. It is assumed that clients have successfully purchased the package, flight tickets and so on. If clients would like to amend the participants and travel date etc., please be notified, that we will arrange at your convenience as per our terms and regulations.

Group Policy

-For 15 pax and above, our experienced tour leader will provide a full service throughout your tour on complementary basis

Child Policy

- Child (infant below 2 years old) : 30% of adult rate
- Child with No Bed (Between 2 and 12 years old) : 70% of adult rate
- Child with Extra Bed (Between 2 and 11 years old) : 90% of adult rate
- Child sharing 1 adult (Between 2 and 11 years old) : 100% of adult rate
- Child (above 11 years old) : 100% of adult rate

Cancellation Policy

-Client may cancel the booking before booking deadline without any charge.

- If clients would like to amend or cancel the participants and travel date etc., please be notified, that we will arrange at your convenience as per our terms and regulations.

*****Note**

-Passport validity must be less than 6 months

-Please be informed, that clients need to fill the information as per the regulations of the website.